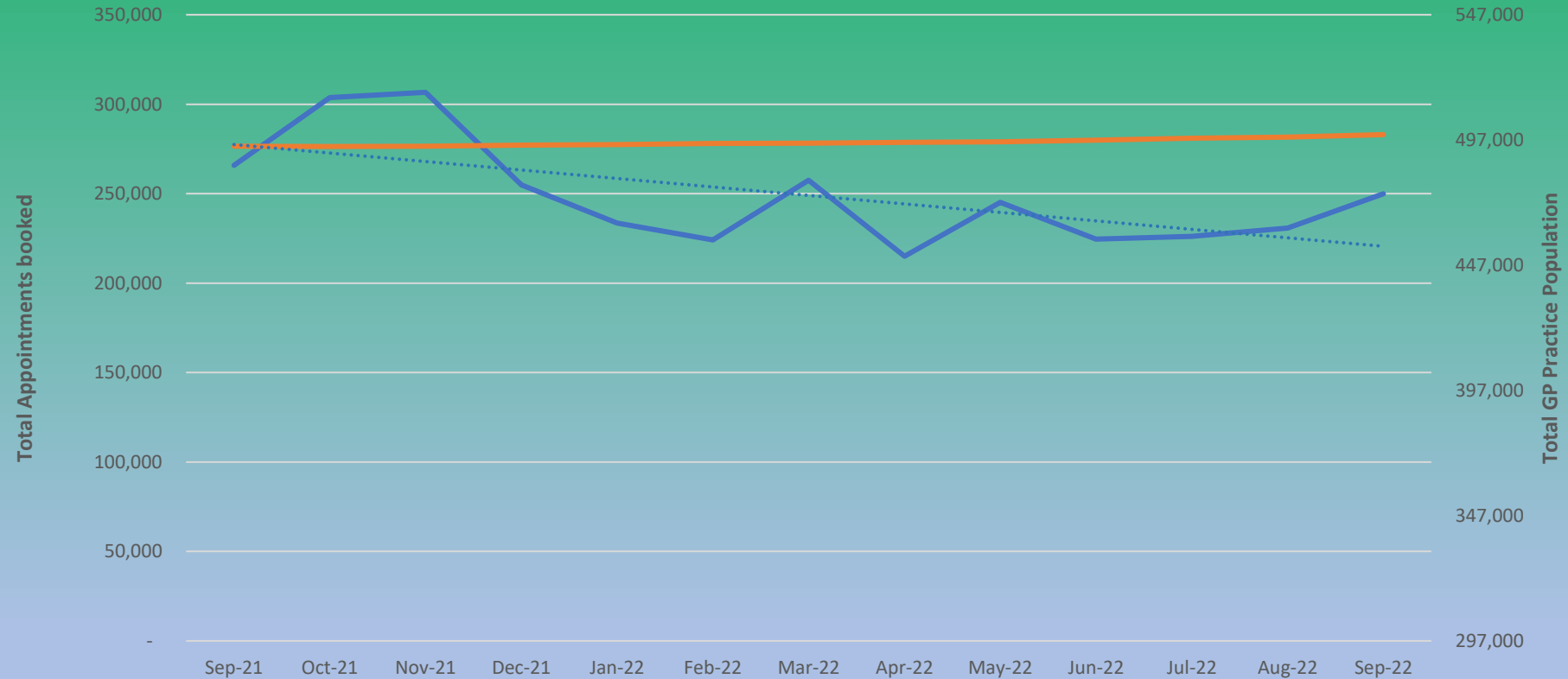




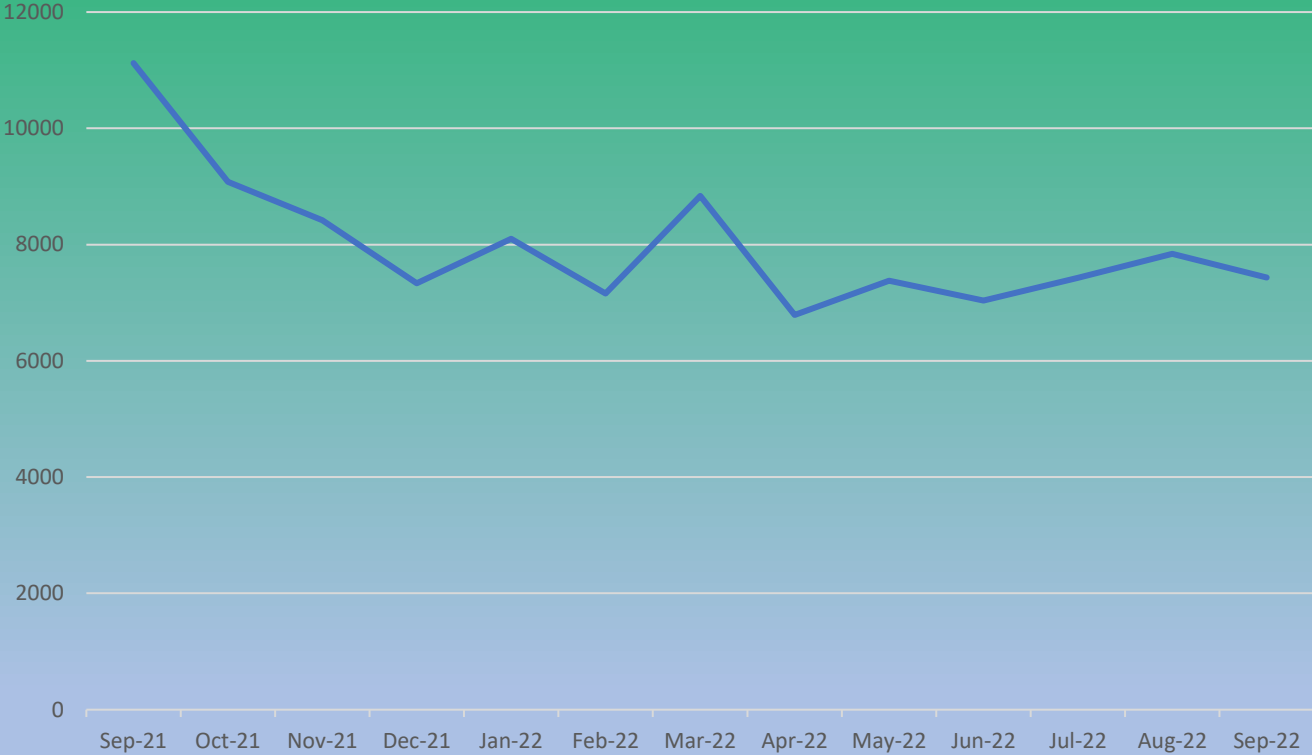
Wiltshire - Total GP Practice Appointments Booked and GP Practice Population



	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
— Appts Booked	265,872	303,654	306,596	254,968	233,629	224,188	257,462	214,959	245,218	224,542	226,208	230,850	250,013
— Population	494,513	494,405	494,494	494,931	495,223	495,591	495,761	496,046	496,294	496,958	497,775	498,167	499,154

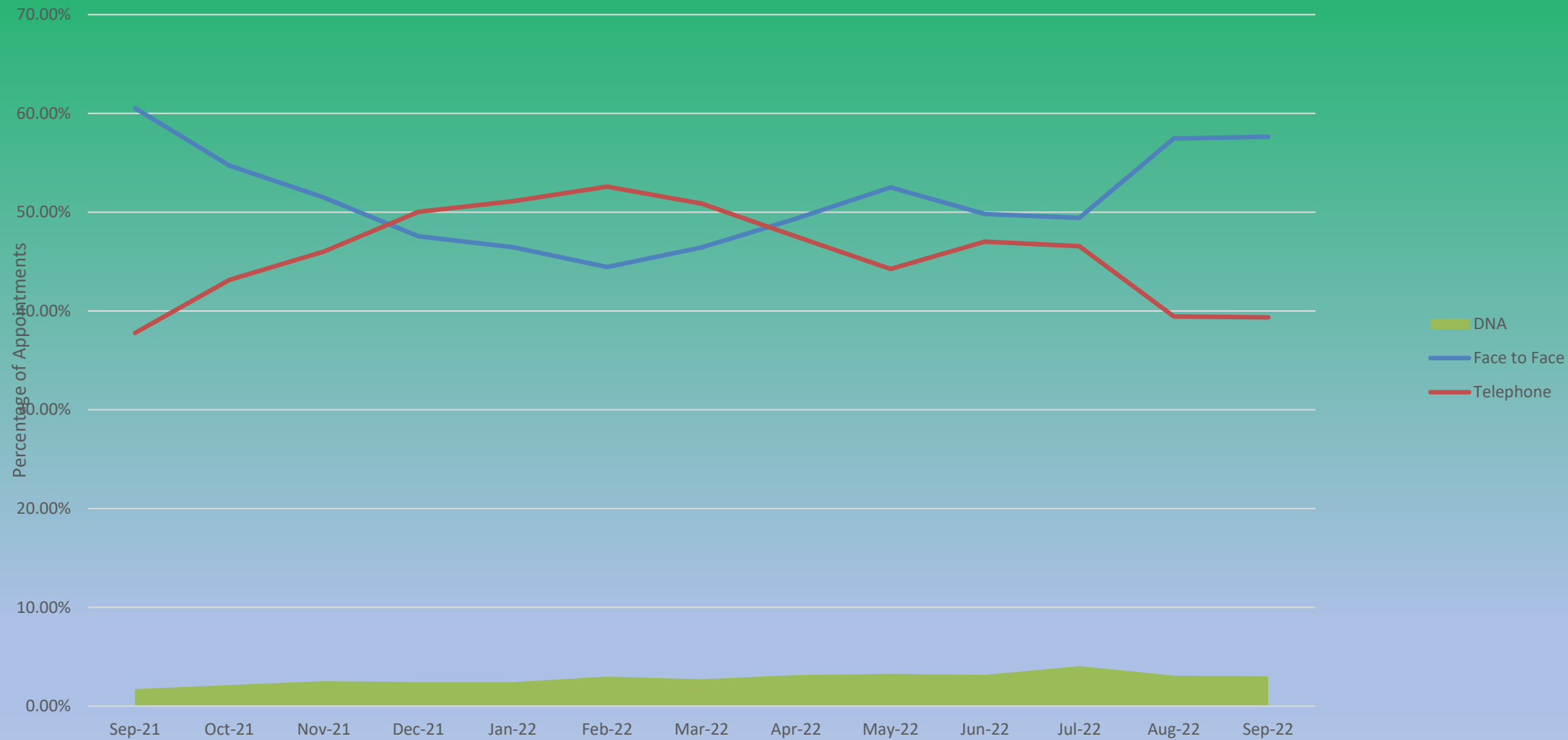


Kennet and Avon Medical Partnership (KAMP) Monthly Appointments





Appointments at KAMP





The Friends and Family Test

November 2022 Results

KAMP Patients were asked:

“Overall, how was your experience of our service?”

76% very good

91% as very good/good.

351 responded to their text, 1 responded through the KAMP website.



The Friends and Family Test

November 2022 Patient Comments

"Friendly and efficient receptionist. Nurse also very sunny disposition and efficient."

"Excellent Doctor sorted the issue immediately and professionally with great skill and attention to detail."

"The doctor was lovely and understanding and quick to provide a way forward."

"The doctor was very helpful and very professional."

"Friendly and highly efficient nurse and receptionist."